

Privacy Notice

Last Updated: April 2026

Fulfill Football Coaching ("we", "our", "us") takes your privacy very seriously.

This Privacy Notice explains how we use, store, and protect the personal information we collect from you.

We are the data controller, responsible for the processing of any personal data you provide. We take all reasonable steps to keep your information secure and to prevent any unauthorised access or misuse.

What Personal Data We Hold

Personal data means any information about an individual from which that person can be identified.

We collect, use, store and transfer personal data about our players, parents/carers (where relevant), coaches, volunteers, and other club members.

You provide this information when you register with the club, complete forms online or in person, or communicate with us by phone, email, or otherwise.

The information you give us may include:

- Name, date of birth, address, email address and phone number
- Gender
- Emergency contact details
- Relevant health or medical information (special category data) to support your welfare and safeguarding needs

Where we hold health or medical information, it will be with the explicit consent of the participant or, where applicable, the participant's parent or guardian.

If you do not provide certain personal data required for membership, we may be unable to process your registration or deliver the associated services.

Why We Need Your Personal Data

We only use personal data for the purposes for which it has been provided.

The main reason we process your data is to operate Fulfill Football Coaching safely and effectively; for example, to arrange matches, run training sessions, manage memberships, and communicate with our members.

Our lawful basis for processing personal data is that we have a contractual obligation to provide the services you have registered for as a player, parent/carer, coach, or volunteer.

We may also process some information under our legitimate interests; for example, to manage club operations efficiently, maintain communication with members, and meet funding or reporting requirements.

In some cases, we rely on consent; for example, when sharing photos or personal information publicly, sending marketing or sponsorship updates, or recording health information to support welfare and safeguarding needs.

Who We Share Your Personal Data With

When you become a member of Fulfill Football Coaching, your information may be shared with:

- The Football Association (FA) via the Whole Game System (for registration and affiliation)
- The Kent FA and relevant leagues for competition entry and administration
- Approved club officials, coaches, and volunteers for training, matches, and welfare purposes
- Third-party providers (e.g. venue operators, insurers, referees) where necessary to deliver our services

All third parties are required to process your data securely and only for the specified purposes of the club.

We may also disclose your data if required by law or to protect the safety or rights of participants, members, or others.

If we ever transfer personal data outside of the UK, we will ensure appropriate safeguards are in place to protect that data.

Protection of Your Personal Data

We use suitable technical and organisational measures to protect your data from loss, misuse, unauthorised access, alteration, or disclosure.

Only authorised club officials have access to personal data, and they are required to keep it confidential and secure.

How Long We Keep Your Data

We retain personal data for as long as you remain an active member, participant, or volunteer.

After your involvement with the club ends, we will delete or anonymise your data within 12 months, unless we are required to keep it longer for legal, insurance, or regulatory reasons.

Data held on The FA's Whole Game System is managed under their own Privacy Policy, which we recommend reviewing. Requests for deletion from that system should be made directly to The FA.

Your Rights

You have the right to:

- Request access to the personal data we hold about you
- Request correction or deletion of your data
- Object to or restrict certain processing activities

- Request data portability
- Withdraw consent (where processing is based on consent)
- Complain to the Information Commissioner's Office (ICO) if you believe your data has been mishandled

You are not obliged to share your personal data with the club, but without it, we may not be able to provide membership or participation services.

Updates to This Notice

We may update this Privacy Notice periodically to reflect changes in law or club practice. Members will be informed of any significant updates.

Contact

If you have any questions about this Privacy Notice or how your personal data is handled, please contact: jt@fulfillfootballcoaching.co.uk

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